

**HEWLETT-PACKARD COMPANY**  
Intellectual Property Administration  
P.O. Box 272400  
Fort Collins, Colorado 80527-2400

Atty Docket No.: 82169567

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**Inventor(s):** Sherif YACOUB et al.

**Confirmation No.:** 9133

**Serial No.:** 10/696,839

**Examiner:** MD S. ELAHEE

**Filed:** October 30, 2003

**Group Art Unit:** 2614

**Title:** SYSTEM AND METHOD FOR INTERACTIVE VOICE RESPONSE  
ENHANCED OUT-CALLING

**MAIL STOP AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT UNDER 37 CFR § 1.111**

Sir:

In response to the Office Action dated October 27, 2011, kindly amend the application identified above as follows. In the following, underlines indicate insertions and strikethroughs and double brackets indicate deletions.